

WHAT WE OFFER

- Support and Guidance
- Chasing Appointments
- Chasing Test Results
- Clinical Reviews
- Support Discussions
- Referrals to:
Health Coaches,
Village Agents and
other professionals
- Information leaflets/booklets



GET IN TOUCH

Jen Livings

07763032364

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Monday, Wednesday and
Thursday: 8:30 to 17:00

Hannah Fishlock

07927921991

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Mon-Fri: 9:00 to 16:00



TAUNTON CENTRAL
Primary Care Network

CANCER CARE COORDINATORS

Hannah Fishlock &
Jen Livings

French Weir Health Centre
College Way Surgery
Quantock Vale Surgery
St James Medical Centre
The Crown Medical Centre



WHO WE ARE

Hannah has a background in healthcare, working with Stroke Rehabilitation, Respiratory patients, and Dementia care. Hannah has worked in healthcare for 11 years, in the community, in primary care and secondary care.

Hannah: "I feel I have a wide range of skills and knowledge which assist me in my day-to-day role. I strive to offer the best support and information I can to our patients. My aim is to build those connections and ensure all our patients feel content and reassured by our presence. I understand the difficulties faced with a cancer diagnosis and aim to do whatever I can to comfort, support and help where I can."

Jen has a background in professional and personal coaching. Working in businesses and the community for 8 years supporting clients to achieve professional or personal health, wellness, career, and life goals.

Jen: "I love working with patients to enable them to feel in control of their diagnosis and healthcare choices. There are so many choices and points in their journey where it can feel overwhelming or confusing, as so many teams are involved, GP, specialist consultants, clinical nurses, oncologists, scanning teams.

Being one point of contact for patients in amongst the noise can help patients to have a consistent person they know they can trust. Being here as someone outside of the family or friendship unit is so important for patients to express how they truly feel without thinking how it might impact someone else they care about."

APPOINTMENTS & TEST RESULTS

We are also able to contact secondary care on a patient's behalf to discuss appointments, chase up tests results and information.

CLINICAL REVIEWS

Speaking with patients about the outcome of their appointments, next steps, symptoms, or diagnosis is all part of our service. We can discuss questions for and get in touch with your GP or consultants and we like to get in touch to find out how you are progressing in any treatment if needed.

SCREENING

We can talk to you about screening and how to book, what is important to look out for and what to do if you think you have found something untoward.

REFERRALS

As care coordinators we are here to help offer support and guidance early on. Answering questions, offering information or guidance on who to get in touch with and when.

GUIDANCE AND SUPPORT

Patients often find the journey from a fast-track appointment through to exclusion or diagnosis a challenging time. Tests, scans, meeting new consultants, different referrals, and departments to attend and waiting for results to come back can all be quite daunting.

