**The Crown Medical Centre**

**Patient questionnaire results pie chart and % results**

**Of all of the patients that said that they went to another pharmacy:**

**1 patient went to the Wiviliscombe pharmacy**

**1 patient went to the Sainsbury’s pharmacy**

**3 patients went to the Co-op pharmacy**

**5 patients went to the Boots high-street pharmacy**

**2 patients went to the Superdrug’s pharmacy**

**1 patient had their prescriptions home delivered**

**Any additional comments**

**ID No 7) Never have all of my prescription**

**ID No 16) It would be good not to wait for so long each week**

**ID No 26) Always quick service**

**ID No 37) In the last few months the prescriptions have not been dispensed.**

**ID No 40) Never use again. Dispensed wrong medication and dosage in part**

**ID No 44) Always blames the surgery for not passing prescriptions over**

**ID No 68) They never have what you want or not even enough then when you come**

**ID No 72) Don’t phone when say they will. Sometimes rude. Often don’t have what doctor prescribes**

**ID No 75) Haven’t used it enough to gain an informed opinion**

**ID No 77) Improving recently**

**\*Of the 2 patients that chose other, they stated that they were both doing volunteer work**